

Phong Hong

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Expertise	Languages	Database	Systems
Internet/Intranet Applications	C#	Oracle	Visual Studio .NET 2003/2005
Relational Database Development	ASP.net	Microsoft SQL Enterprise	Plumtree Portal
Systems Analysis / Business Intelligence	ASP	Online Analytical Processing (OLAP)	ProClarity
Project Management	VBScript	Microsoft Access	Ellipse –ERP
Customer Relations	JavaScript		Corda Graphic
Team Leadership	Java		Photoshop
	MDX		Windows XP/NT/2000/2003
	T-SQL		Visual Source Safe
	C / C++		
	PHP		

Experience

Apr. 06 - Present **ACS** Senior System Specialist - Developer Sandy-Utah

- *Application Development:*
Has developed many web applications(workflow, payments, invoices) for single and multiple business units (Avis, Budget, Realogy). Those applications are developed in ASP.NET can be interact with each other to share data through XML base that we often prefer to call web services.
- *Database Development:*
Develop relational database for all applications above in MS SQL and Oracle. Also design, implement, and schedule DTS packages.
- *Report Analysis:*
Design OLAP cubes for report and analysis in MS SQL. Making XML for web services report.

Jun. 99 - Mar. 06 **Rio Tinto** Senior Systems Analyst - Developer Magna-Utah

- *Application Development:*
Has developed many web applications for single and multiple business units. Those applications are developed in ASP and ASP.NET can be interact with each other to share data through XML base that we often prefer to call web services.
 - Safety Audit
 - Injury Management
 - Risk Analysis
 - Project Proposal and Resource Management
 - Plant Performance Measurement
 - Central Security Application
 - Dashboard Performance
 - Contractor Management
 - Land Management
 - Discipline and Grievance
 - Employee Survey
 - ASP and ASP.Net Wizard
 - Employee Self Management
 - News
 - Shovel Precision Load
 - Business Web Site and Portal
- *Database Development:*
Develop relational database for all applications above in MS SQL and Oracle. Also design, implement, and schedule DTS packages.
- *Report and Analysis:*

Design OLAP cubes for report and analysis in MS SQL. Use Proclarity to a front end tool to design and view report analysis. Making XML for web services report.

- *Plumtree Portal Development:*
Develop portlets for Plumtree portal. Ability to set up communities, web pages, document crawler, and so on in Plumtree administration.
- *Web Master:*
Create web sites, install applications and component, and maintain the server.
- *Project Management:*
Manage small size to mid size projects. Manage contractor developers. Maintain the relationship with user and customers.

Aug. 97 - May. 99 **Family Chiropractic Clinic** Salt Lake City-Utah
Clinic Manager

- Implemented computer networks and business applications.
- Managed a staff, and initiated teamwork.
- Spearheaded public relations and marketing efforts.

Jan. 93 - Jul. 97 **Cafe Trang** Salt Lake City-Utah
Host - Server

- Experience in hosting and serving customers.
- Experience in health and food safety.
- Managing staff and workflow

Certificate

May. 05 **IT Management Best Practice** Magna-Utah
Certified ITIL Service Management

- Service Desk
- Incident Management
- Problem Management
- Configuration Management
- Change Management
- Release Management
- Service Level Management
- Financial Management for IT Service
- Availability Management
- Capacity Management
- IT Service Continuity Management

Education

Aug. 03 - Mar. 05 **University of Phoenix** Salt Lake City-Utah

- Master of Science in Computer Information Systems

Jun.96 - Dec. 99 **Weber State University** Ogden-Utah

- Bachelor of Science in Computer Information Systems

Jun. 93 - May. 96 **Salt Lake Community College** Salt Lake City-Utah

- Association of Science in Computer Science
